

Number of Applications: 0
 Total Requested: \$0

Total Number of Grants Funded: 0
 Total Awarded: \$0

Parent Libraries Receiving Grants: 0
 Parent Number of Grants Funded: 0

Child Libraries Receiving Grants: 0
 Child Number of Grants Funded: 0
 Parent/Child Total Awarded: \$0

Single Libraries Receiving Grants: 0
 Single Number of Grants Funded: 0
 Single Total Awarded: \$0

Multi-Type Library Grants

Number of Libraries Submitting: 0
 Number of Applications: 0
 Total Requested: \$0

Total Libraries Receiving Grants: 0
 Total Number of Grants Funded: 0
 Total Awarded: \$0

Parent Libraries Receiving Grants: 0
 Parent Number of Grants Funded: 0

Child Libraries Receiving Grants: 0
 Child Number of Grants Funded: 0
 Parent/Child Total Awarded: \$0

Single Libraries Receiving Grants: 0
 Single Number of Grants Funded: 0
 Single Total Awarded: \$0

SLAA Library Grants

Number of Libraries Submitting: 1
 Number of Applications: 8
 Total Requested: \$1,275,919

Total Libraries Receiving Grants: 1
 Total Number of Grants Funded: 8
 Total Awarded: \$1,275,919

Parent Libraries Receiving Grants: 0
 Parent Number of Grants Funded: 0

Child Libraries Receiving Grants: 0
 Child Number of Grants Funded: 0
 Parent/Child Total Awarded: \$0

Single Libraries Receiving Grants: 1
 Single Number of Grants Funded: 8
 Single Total Awarded: \$1,275,919

Section 2 | OBE Summary

Q1: What progress did you make in implementing OBE during this reporting period?

The Maine Regional Library System District Consultants require that workshop/meeting/continuing education (CE) attendees complete evaluation forms following each event. These evaluation forms ask attendees to list the changes they anticipate making in their library programs to best meet the needs of their patrons as a result of attending the session(s). The consultants then follow up with emails and/or postings to listservs to reinforce and encourage libraries to implement those changes. It is evident from follow-up conversations on our listserv that these events have impact. The MELIBS listserv has 1432 subscribers and the PublicLibDirectors listserv has 104 subscribers so even those who don't attend benefit from conversations taking place after an event. Pre-planning for new continuing education events focus on outcome-based results and address real needs in the field. The post-event surveys have been done to learn what changes actually took place following a C.E. event by asking librarians direct questions about implementing new policies, procedures and impact on future planning. The district consultants have implemented successful follow-up support for libraries.

Q2: Briefly describe your state's results in meeting its identified OBE goal(s) this reporting period.

Current work toward outcome based evaluations is as follows. Orientation for New Public Library Directors: The district consultants re-tooled this yearly event based on survey feedback from previous years but also based upon follow-up meetings with participants in the months after the training. It became apparent that the key for new directors is their ability to effectively use the Maine State Library's information-rich website as well as putting faces to MSL staff that they may have only had email or phone contact in previous interactions. The focus on the training was hands on and interactive with laptops and a live tour of the website. In addition, hand-on laptops provide opportunities for new directors to subscribe to listservs, discover new ways of finding information, and leave with an understanding of the state and federal funding that impacts their libraries. Spring Council Meeting-Security in Libraries: The purpose of these 3 training events was to increase skills and knowledge about keeping library spaces secure but welcoming places for all patrons and staff. Proper conduct policies and techniques for effective enforcement of those policies was the focus of the three presentations. The total attendance statewide was 187 library staff. Post-training surveys indicated that 100% of attendees were or would be implementing policy changes or training staff and volunteers based upon skills and knowledge attained during these programs. Requests for follow-up and expanded training will be implemented for Spring 2012. Based upon these samples, we are utilizing surveys and listservs post-training to learn the impact on libraries of these sessions. We have begun posting PowerPoints, papers and links to websites following each training event to allow participants (as well as those unable to attend) to revisit the information provided when they need to as well as to expand the current resources we have available.

Section 3 | Project Reports

Project Code:	2010-ME-41405
Project Title:	Project Number:
Administration	1
Library Name:	Project Director:
Maine State Library	Linda Lord
Phone Number:	Email:
207-287-5620	linda.lord@maine.gov
Library Building:	
Maine State Library	
LSTA Funds Expended:	Cash Match:
\$30,610	\$94,346
In Kind Contributions:	Total Cost:
\$	\$124,956
Number of Persons Served:	
LSTA Purpose:	State Goal:
Services for lifelong learning	1. Partnering for expansion of library resources & services
IMLS Primary Performance Category:	IMLS Secondary Performance Category:
Provide access to information, resources and ideas	Enhance a lifetime of learning opportunities
Primary Users:	Secondary Users:
Statewide public	
Primary Services:	Secondary Services:
SLAA LSTA Administration	
Start Date:	End Date:
10/1/2009	9/30/2011
Statewide? <input checked="" type="checkbox"/>	Partnership? <input type="checkbox"/>
Exemplary? <input type="checkbox"/>	OBE-Related? <input type="checkbox"/>

Project Purpose:

The following information is from the State of Maine Administrative and Accounting Manual, Section 50.20.60.: "The Statewide Central Services Cost Allocation Plan (STACAP) is used to identify and assign central services costs. Most government units provide certain services such as accounting, computing, payroll, service, motor transport, etc. to operating agencies on a centralized basis. Since federally supported awards are performed within the individual operating agencies, a process is necessary to identify these central service costs and assign them to benefiting activities on reasonable and consistent bases. The federally reviewed and approved, statewide, central service cost allocation plan (STACAP) provides that process.

Project Activities/Methods:

The following information is also from the State of Maine Administrative and Accounting Manual, Section 50.20.60: "The Financial Reporting and Analysis Division of the Office of the State Controller prepares, administers, and submits to the federal government an annual central services cost allocation plan (STACAP) for the State. One part of the plan justifies and reconciles the activities of the billed State central services (internal service and self-insurance). A second part allocated the allowable costs of other State central services benefiting agencies expending federal awards." It is this second part that pertains to the Maine State Library's acceptance of LSTA funds.

Project Outputs:

The purpose of the STACAP is to defray the cost of State of Maine central services. The Maine Department of Administrative and Financial Services is responsible for services that provide hearing and electricity, as well as protecting, cleaning and maintaining the Maine State Library facility.

Project Outcomes:**Other Results:****Anecdotal Info:****Exemplary Reason:****Project Code:**

2010-ME-41403

Project Title:

Books By Mail

Project Number:

2

Library Name:

Maine State Library

Project Director:

Christopher Boynton

Phone Number:

207-287-5650

Email:

chris.boynton@maine.gov

Library Building:

Maine State Library

LSTA Funds Expended:

\$150,825

Cash Match:

\$1,033,130

In Kind Contributions:

\$

Total Cost:

\$1,183,955

Number of Persons Served:

5,230

LSTA Purpose:

Services to persons having difficulty using libraries

State Goal:

2. Improving library services to citizens with special needs

IMLS Primary Performance Category:

Provide access to information, resources and ideas

IMLS Secondary Performance Category:

Enhance a lifetime of learning opportunities

Primary Users:

People with special needs

Secondary Users:

Homebound persons

Primary Services:

Information Access and Services, Outreach Services

Secondary Services:

Books-by-mail, Homebound services

Start Date:

10/1/2009

End Date:

9/30/2011

Statewide? Partnership? Exemplary? OBE-Related? **Project Purpose:**

The Books by Mail (BBM) program is one of the Outreach Services of the Maine State Library. This service helps to meet the library needs of the more than 200,000 citizens in our large rural state (33,125 square miles with a population of 1,318,301) who live in towns without local libraries or in towns with public libraries open less than 15 hours a week. More details about the program may be found at <http://www.maine.gov/msl/outreach/booksbymail/>

Project Activities/Methods:

Rural and disabled/home bound Maine residents utilize the Books by Mail service from their homes. Patrons who do not have Internet access may make selections from paper catalogs. These are mailed to patrons upon request. Those who have the capacity to go online can request and renew materials via an online public access catalog (OPAC) that is part of a state-wide consortium, MINERVA. Users are able to request anything available from the shared database through the OPAC. A formal reader advisory service allows users to request a specialized, recommended, reading list; the method for requesting is a form which is mailed to users and which may also be completed online. A summer reading program is conducted for the benefit of children enrolled in the Books by Mail program. MSL pays postage to and from for homebound patrons. All others pay return postage only. A Maine State toll free phone number is provided to users. Materials selection and information about the program are available online. All state-wide licensed online databases are available to Books by Mail Patrons as well. Promotion of this program has taken place yearly at the Common Ground Fair, a very popular activity attended by rural Maine citizens. Over half of the people visiting the information booth asked questions about the Books by Mail program. Over 50,000 people attended the fair this year. Maine State Library Outreach staff also attended the town of Whitefield's "Education Celebration," where the Books by Mail service to that community was also promoted. LSTA funds for this project totals \$150,825. Staff salaries total \$111,478 for 2.3 FTE and project costs of \$39,347 are predominately for postage.

Project Outputs:

375 residents (276 adults and 99 juveniles, K-12) who cannot access library services Due to limited local library service, geographic isolation and/or disability have requested materials and resources from the Maine State Library's Books by Mail program. 24,219 titles and 44,796 copies are in the Books by Mail collection. Materials are also available to users from over 60 other libraries through the state's Minerva system. These numbers are not counted in the BBM circulation figures. 17,729 items were loaned by the Books by Mail program to the Maine State Library's BBM patrons. 3,387 items were sent out through Minerva's interlibrary loan service. 15,190 items were borrowed by Maine State Library's Books by Mail patrons from Minerva member libraries.

Project Outcomes:

The recreational and informational needs of Maine's rural and homebound residents are met by this program. Many home-schoolers also rely on materials from this program to obtain needed resources. Rural citizens in Maine are challenged by distance to obtain quality library services. The Books by Mail program is a statewide service that serves an important purpose in Maine

Other Results:

MSL Outreach Services frequently receives feedback from users who find that access to interlibrary loan vastly increases the usefulness of the program.

Anecdotal Info:

Feedback from surveys, notes, cards and other correspondence to the Books By Mail program: Thank you so much for the kindness with which you do your work / I am so very grateful for the Books-by-mail service! / I cannot tell you how much I love the books by mail program!

Exemplary Reason:

Project Code:	2010-ME-41400
Project Title:	Project Number:
Maine Regional Library System	3
Library Name:	Project Director:
Maine State Library	Janet McKenney, Director of Library Development
Phone Number:	Email:
207-287-5620	janet.mckenney@maine.gov
Library Building:	

Maine State Library

LSTA Funds Expended:

\$637,567

In Kind Contributions:

\$

Number of Persons Served:

800,000

LSTA Purpose:

Services for lifelong learning

IMLS Primary Performance Category:

Provide access to information, resources and ideas

Primary Users:

Library staff and volunteers, Statewide public

Primary Services:

Information Access and Services, Interlibrary Loan, Staff Development Education and Training

Start Date:

10/1/2009

Statewide?

Exemplary?

Project Purpose:

The purpose of the Maine Regional Library System is to promote improved service for the constituents of member libraries. It was created by Public Law 626, enacted in 1973, which established three library service districts based on population to improve library service for the citizens of Maine. Membership consists of public, school, academic, and special libraries. The Maine Regional Library System is administered by the Maine State Library in Augusta; however, each district has its own executive board that sets goals and plans regional and statewide professional development and other activities each year. There is one library consultant for each district. The Southern Maine Library District (SMLD) district consultant was vacant for over two years due to a retirement and mandated hiring freeze. A new SMLD consultant has been hired and will be in place in January 2012. The overarching goals of the three regional district consultants are to: Goal 1: Increase public awareness, use and support of Maine libraries Goal 2: Facilitate professional development for library staff (and trustees) Goal 3: Encourage resource sharing and regional cooperation Goal 4: Foster increased opportunities for literacy programs Goal 5: Expand communication with libraries, library organizations and the public.

Project Activities/Methods:

In accordance with P.L. 626, An Act Creating Regional Library System, three Area Reference and Resource Centers (ARRCs) were created, one for each of the three service districts. Bangor Public Library and Portland Public Library receive state aid for the purpose of making "their resources and services available without charge to all residents in their Districts..." The Maine State Library serves as the ARRC for the Central Maine Library District. ARRCs are also Regional District hubs for the following services: Interlibrary Loan (ILL), Reference Service, and District Consultants. ILL Service: The interlibrary loan service supports libraries of every size and type. ARRCs provide ILL

Cash Match:

\$68,595

Total Cost:

\$706,162

State Goal:

1. Partnering for expansion of library resources & services

IMLS Secondary Performance Category:

Enhance a lifetime of learning opportunities

Secondary Users:**Secondary Services:**

Information & referral (I&R), Reference services, Document and materials delivery, Resource sharing, Customer services skills, Library science education and skills, Technical skills

End Date:

9/30/2011

Partnership?

OBE-Related?

service to member libraries. Reference Service: Reference and information service provided by the ARRCs is another important service of the Maine Regional Library System. Contact with ARRCs can be made via the fax, telephone, email, online via the Ask a Librarian link, or via a toll-free telephone line District Consultants: Each ARRC contains an office for the District's regional district consultant. The District Consultant provides professional library guidance to libraries in the district. Each District, in cooperation with the Maine State Library and the District Executive Board/Council, provides technical assistance to cooperative interlibrary projects designed to promote equal access to library materials to all Maine people regardless of geographical location. Each District Consultant maintains ongoing communication with library members and performs the following duties:

- Serves as a professional consultant to libraries within the district or districts
- Studies the needs of the district and makes recommendations to the district council
- Coordinates services among libraries of all types
- Acts as a liaison between the district, other districts and the Maine State Library
- Fosters opportunities for continuing education and encourages librarians, library staff, library trustees and Friends groups to participate and to attend state and regional workshops and other educational opportunities
- Encourages local initiatives and commitment to regional cooperative library service (such as cluster groups and local consortia)
- Helps evolve a district plan of service
- Continues to promote and support cooperative purchases among member libraries including books, databases and library supplies.
- Helps the District Executive Board/Council develop and refine its five year district plan of library service in order to meet the intent of the law establishing the regional system.
- Maintains communication with district librarians--something essential to promoting interlibrary cooperation and meeting the individual needs of libraries of all types--thus bringing better service to the state's library patrons.
- Serves as a liaison between the Executive Board/Council and the Maine State Library and ensures smooth and effective cooperation and coordination of the regional library system programs. The three District Executive Boards collaborate through the District Liaison Committee (DLC) to discuss library issues on a statewide basis and make recommendations to the Maine State Librarian. The committee is composed of all three District Consultants, 2 members of each district's Executive Board and the State Librarian. The focus of the DLC's work is to explore how library service is delivered in the State of Maine and on how the three districts can work together to improve cooperation and resources. The DLC holds an annual retreat each year as both a professional development and planning event. LSTA funds for this project totals \$637,567. Staff salaries total \$162,963 for 3.9 FTEs. The \$474,604 includes contracts with ARRCs that include 2 FTEs plus costs for ILL, reference, library cards for regional district patrons as well as supplies and network access.

Project Outputs:

The three District ARRCs (Area Reference and Resource Centers) are Bangor Public Library in the Northeastern Maine Library District (NMLD); Portland Public Library in the Southern Maine Library District (SMLD) and the Maine State Library in the Central Maine Library District (CMLD); Lewiston Public Library provides fiction ILL for the CMLD. The ARRCs are responsible for serving all Maine libraries and residents in their districts and for interlibrary loan and reference services. ARRC Interlibrary loan statistics: Bangor Public Library (BPL) - Borrowed 29,301 books from other libraries and loaned 27,655 books to other libraries. BPL's collection size is 522,884 and their adult circulation for this reporting period was 281,597 volumes. The Bangor Public Library reference staff responded to 28,908 questions. 13,849 books were loaned directly to Northeastern Maine Library District libraries. Maine State Library (MSL): Borrowed 12,689 items from other libraries and loaned 10,078 items to other libraries. MSL's collection size is 382,338 and it circulated 49,815 items during this reporting period. The reference staff responded to 10,396 questions. 5910 items were loaned directly to CMLD libraries. The Lewiston Public Library (LPL) borrowed 26,520 items from other libraries and loaned 35,957 to libraries. LPL's collection size is 161,163; the reference staff responded to 9,500 questions. Portland Public Library (PPL): Borrowed 15,553 items from other libraries and loaned 14,278 items to other libraries. Portland's collection size is 355,317 catalogued items (which includes government documents) and its total circulation for this reporting period was 907,537 which includes print, audiovisual and digital formats. The reference staff responded to 44,777 questions. There were 5,830 items loaned directly to SMLD libraries. PPL's renovation was completed in late 2010 and the grand re-opening was April 15,

2010. The Regional System's District Consultants organized 74 continuing education programs and events attended by 1686 Maine library staff. These C.E. programs were delivered face to face and online using the webinar format. There were CE opportunities for specific audiences (school librarians and, public librarians, trustees, etc.) plus programs useful for all types of library staff. Highlights for this reporting period were: Tri-District Fall Council Meeting--The Library of the Future, The Indispensable Library was a combined district meeting with 125 librarians in attendance. Different speakers focused on innovative policies and practices to help libraries demonstrate their value to funders and community members. Tri-District Boards Meeting was the first meeting held that joined the three executive boards to meet jointly to discuss the future of the districts and deepening their collaborations. Much discussion was influenced by the Reinventing Maine Government Report and how trends predicted for the next 10 years will affect all libraries in Maine. The 22nd Annual Reading Round-Up of Children's & Young Literature is always one of the most successful events each year for both public and school librarians. This year 354 library staff attended to listen to authors and speakers, and participate in workshops. At the three Maine Regional Library System's Spring Council Meetings, Black Belt Librarians: Every Librarian's Real World Guide to a Safer Workplace. 187 librarians statewide to learned about security in public libraries. Consultants also respond to e-mail, telephone calls and site visit requests, related to all the LSTA goals.

Project Outcomes:

State-wide continuing education opportunities are provided through the coordination and collaboration of the three district consultants and their seven-member Executive Boards. The district consultants work with the Director of Library Development for planning statewide events. Maine's interlibrary loan counts are very high –and continue to increase each year. Small local libraries make good use of the ARRC's ILL services. With a state population of just over 1.3 million and a large geographic area – resource sharing is a way of life for Maine libraries. Resource sharing, a direct responsibility of the ARRC's and the District Consultants, is truly a success in Maine because the Regional Library System provides those smaller libraries with the education and tools to provide these services to Maine citizens. Maine's district consultants are highly respected by the libraries they serve. Their counsel, advice, training, and experience enable libraries to improve services to their patrons and to reach additional un-served and underserved patrons. Online opportunities through webinars have increased the number of events offered as well as participation in continuing education this year. The consultants are producing a new e-newsletter called "Off the Shelf" as an educational tool for librarians. This e-newsletter has over 585 subscribers and is distributed 5-6 times per year. The consultants promote webinars and face to face events via this newsletter, the MELIBS-L listserv (over 1400 subscribers) and the online Maine Library Community calendar found at: <http://evanced.info/maine/evanced/eventcalendar.asp?libnum=0>

Other Results:

The District consultants collaborate with Maine libraries to work on SCOOP a purchasing consortium that negotiates vendor contracts for discounts on library materials and supplies for all Maine libraries. Maine is partnering with NH and a VT regional system to expand the scope and increase discounts in the SCOOP program. The District consultants also work on other statewide programs such the annual Public Library Directors' Institute; and a training session for new Maine public library directors. The Maine Regional Library System along with the District Liaison Committee continues to work diligently on cross-district collaboration, consolidating resources and regional CE events with great success.

Anecdotal Info:

The districts consultants spent time refining and retooling the Annual New Director's Orientation to the Maine State Library and the Maine Regional Library System. Comments were: "I had a wonderful experience. I felt that I learned a great deal. It was very helpful to gain information about the website and get a refresher on parts of the website that I had already explored. Thank you for sharing your time and energy with those of us that are just starting out. I appreciate and value your input and expertise." "I found the website demonstration format to be very helpful. I am now aware of the many services available online. All of the presenters were terrific, answered questions and were very friendly and helpful." "Great day. Definitely worth the 2 hr. drive."

Exemplary Reason:

restrictions on re-hiring the number of CE events and attendance still increased again for this reporting period. This must be credited to the collaborative nature and hard work of the two district consultants who have ensured that state-wide coverage continues and that CE events are available to all three districts equally. In addition, the efforts of the District Liaison Committee have not only resulted in a new era of collaboration among the districts but opened up a wonderful professional development tool for this library leaders and the MSL staff. During this reporting period the Maine State Library acquired access to a desktop video conference service through our BTOP grant. The consultants have been learning to use this new technology and have implemented it for meetings with MSL staff, each other and the DLC. Going forward the consultants plan to use this technology once it is in place at libraries statewide. This new communication technology offers an additional tool for delivery of consulting work, professional development and outreach to all types of libraries in Maine.

Project Code:	2010-ME-41401
Project Title:	Project Number:
Partnership with Maine Department of Education and Maine Public Utilities Commission	4
Library Name:	Project Director:
Maine State Library	Janet McKenney, Director of Library Development
Phone Number:	Email:
207-287-5620	janet.mckenney@maine.gov
Library Building:	
Maine State Library	
LSTA Funds Expended:	Cash Match:
\$1,329	\$12,171
In Kind Contributions:	Total Cost:
\$	\$13,500
Number of Persons Served:	
700,000	
LSTA Purpose:	State Goal:
Library technology, connectivity, and services	1. Partnering for expansion of library resources & services
IMLS Primary Performance Category:	IMLS Secondary Performance Category:
Provide access to information, resources and ideas	
Primary Users:	Secondary Users:
Statewide public	
Primary Services:	Secondary Services:
Information Access and Services, Technology Infrastructure, Virtual Library Services	Database access, Telecommunications and networking hardware and software, Portals and related Web projects
Start Date:	End Date:
10/1/2009	9/30/2011
Statewide? <input checked="" type="checkbox"/>	Partnership? <input checked="" type="checkbox"/>
Exemplary? <input checked="" type="checkbox"/>	OBE-Related? <input type="checkbox"/>
Project Purpose:	

The following language is from the Networkmaine Council Memorandum of Understanding signed by the Maine Commissioner of Education, the Maine State Librarian, the State of Maine Chief Information Officer, and the Chief Information Officer of the University of Maine System: "Networkmaine is a unit of the University of Maine System (UMS)... Networkmaine shall operate and manage a statewide telecommunications delivery system and services developed to support education, research, public service, government and economic development...Networkmaine shall act as the Maine School and Library (MSLN) consortium authority and will be responsible for making necessary certifications and for responding to Universal Service Administrative Company (USAC) inquires on behalf of the eligible consortium members during both pre- and post-commitment processes."

Project Activities/Methods:

Networkmaine (a unit within the University of Maine System) was formed to enhance services and opportunities for high speed connections for libraries and schools in the state. The Maine State Librarian serves as a voting member of the Networkmaine Council which oversees planning and budgeting for the Networkmaine infrastructure (including the Maine School and Library Network – MSLN) required for future growth and success of connectivity for Maine's public libraries and K-12 schools. Maine State Library (MSL) staff responsibilities have shifted towards an advisory capacity for this partnership. The MSL had previously been responsible for mailing, processing and submitting the MSLN E-rate applications but Networkmaine has assumed these tasks and reduced our responsibilities since July 2010. As demand for bandwidth grew the University has been a tremendous resource and has brought expertise that has been a real benefit to the statewide Maine School and Library Network and specifically to public libraries in Maine. Contracts are in place with broadband providers for telecommunications and Internet Access until 2015. Approximately 70% of MSLN is supported by the federal E-rate program and the remaining 30% is financed by the Maine Telecommunications Education Access Fund (managed by the Maine Public Utilities Commission). For 2010, the Maine State Library coordinated the E-rate process for the 228 participating Maine libraries with Networkmaine staff. This involved assisting libraries with the new online process of downloading necessary forms and providing needed data for the Networkmaine consortial MSLN application. The Maine State Library also provided guidance, advisory and oversight during the extensive USAC reviews Networkmaine underwent during its first round application. The Maine State Library's State E-rate Coordinator was unable to attend the 2010 USAC E-rate training but did attend training for 2011. Networkmaine sent 4 representatives to both 2010 and 2011 training. LSTA funds for this project totals \$1,329. This amount covers the cost of traveling to E-rate training and a percentage of E-rate Coordinator's time devoted to this partnership.

Project Outputs:

Eighty-five percent (228) of Maine's 269 public library buildings are on the Maine School and Library Network and take part in this statewide consortia In 2010 all MSLN public libraries in Maine received a minimum of 10 mbps connection. Larger libraries and the BTOP video conferencing hubs received 20 mbps connections or greater. These include: Norway Memorial Library, Cherryfield Free Public Library, Belfast Free Library, Skowhegan Public Library Farmington Public Library, Cary Library, York Public Library, Thompson Free Library, Millinocket Memorial Library, Portland Public Library, and Lewiston Public Library. Other libraries such as Auburn, Walker Memorial and Waterville received 20 mbps connections . Needed upgrades to all routers are made by Networkmaine where necessary. The value of these connections to MSLN libraries and schools was over 3.8 million dollars in 2010. It is important to note that the value of each connection to a public library is at a minimum of \$6000. This is a vital savings for Maine libraries in the current economy. In addition, all MSLN public libraries offer free public access to both their wired and wireless networks over the Maine School and Library Network

Project Outcomes:

Networkmaine is committed to providing adequate bandwidth to meet the needs of public library patrons accessing on-line databases, on-line Public Access Catalogs, and other electronic resources (Web 2.0, video streaming, downloadable e-books and audiobooks and other emerging technologies). The Maine State Library and Networkmaine, through the Help Desk, Circuit Rider and MSL staff, provides support and guidance for technical problems, assist with E-rate applications and provide general technology information. The

new contracts under Networkmaine has greatly enhanced bandwidth for Maine libraries and provide more opportunities for online meetings and learning via video conferencing units and desktop video conferencing. The infrastructure in place at Networkmaine was leveraged for the MSL BTOP grant to provide video conferencing services and support to Maine public libraries. The transition from copper to fiber for Maine's public libraries and schools will be enhanced by the Maine Fiber Company's Three Ring Binder Project, a \$25.4 million federal BTOP grant that will install 1,100 miles of fiber optic cable in Maine.. This project will be completed for the next MSLN RFP and should provide more opportunities for libraries and schools to obtain fiber connections.

Other Results:

All public libraries in Maine have equal access to electronic communication and information - from the smallest offshore island to the largest city - thanks to the Maine School and Library Network and Networkmaine. In addition to MSLN broadband and Internet access libraries and schools receive no cost web hosting and email services. The access to broadband connections in public libraries in our rural communities is a lifeline for Maine residents who have no access at home or who are struggling financially and unable to afford the access that is available. This is increasingly important to Maine's unemployed who are challenged financially to maintain home high speed internet access and computers. The public library has become the place where they apply for jobs, unemployment and other services. Networkmaine is the electronic conduit through which all Maine State Library and Maine Department of Education electronic services flow. Library management systems, online public access catalogs, electronic ILL and renewal services, "Ask A Librarian" on the maine.gov web site, reference assistance via e-mail, Twitter, Facebook, Linked-In plus access to library web sites and online databases would not be possible for most Maine libraries without MSLN. The experience the MSL staff has obtained through the MSLN E-rate application process results in increased service to libraries with individual E-rate applications for telephone service. MSL staff helped 87 libraries obtain over \$56,000 in telephone service discounts.

Anecdotal Info:

Public access wireless access is invaluable to Maine patrons. Some of our smallest libraries with limited hours are able to expand access to library services for patrons with wireless connectivity made possible by their Networkmaine connections. This service is not only appreciated by Maine residents but is used extensively by the state's large summer population and visiting tourists. During the 2010 Snapshot Day patrons said the following about the wireless connectivity. "I work a split shift; between shifts I come to the library to log into my online classes and complete assignments." "I travel in my job and often find myself looking for a place to quietly work on my reports. Libraries have offered me the exact spot to do this."

Exemplary Reason:

Maine public libraries (and schools) are now connecting to the Internet at speeds of 10 mbps or better at no cost to the local taxpayer. Charges for the Maine Telecommunications Education Access Fund (a.k.a. state E-rate) are assessed on individual phone bills and average around 14 cents per month. The Maine Telecommunications Education Access Fund (MTEAF) was established by 35-A M.R.S.A. §7104-B which authorizes the Maine Public Utilities Commission to implement the MTEAF in order to provide discounts to qualified schools and libraries for obtaining and using advanced telecommunications technologies, such as Internet access, internal connections, computers, training and content. Networkmaine, the Maine State Library and the Department of Education submit an annual proposal to the Maine Public Utilities Commission with a proposed budget for funding. The PUC reviews and then sets the assessment rate depending on funds present in the account and budget needed to fulfill the needs of libraries and schools on the Maine School and Library Network. E-rate reimbursements are also deposited in the fund on behalf of participating public libraries and K-12 schools.

Project Code:	2010-ME-41402
Project Title:	Project Number:
Partnerships with the University of Maine	5

Library Name:

Maine State Library

Phone Number:

207-581-3083

Library Building:

Maine State Library

LSTA Funds Expended:

\$96,721

In Kind Contributions:

\$

Number of Persons Served:

900,000

LSTA Purpose:

Library technology, connectivity, and services

IMLS Primary Performance Category:

Provide access to information, resources and ideas

Primary Users:

Library staff and volunteers, Statewide public

Primary Services:

Digitization and Digital Library Projects, Technology Infrastructure, Virtual Library Services

Start Date:

10/1/2009

Statewide? Exemplary? **Project Purpose:**

Maine InfoNet is an umbrella term covering the partnership of Maine libraries dedicated to improving information and library service to all Mainers through online systems and technology. Supported by the Maine State Library and the University of Maine System, it develops and manages services that unite electronic and physical resources to form a digital library for Maine.

Project Activities/Methods:

Six major components comprise Maine InfoNet. 1. MaineCat: The MaineCat Statewide Catalog links 10 large online catalogs, including three directly managed by Maine InfoNet (Ursus, Minerva, and SOLAR described below) into a single, powerful, dynamically updated statewide library database and resource sharing system for Maine. 2. Marvel: Every Maine citizen has access to MARVEL!: Maine's Virtual Library, which provides every resident of Maine with free access to a collection of full text and abstracts from magazines, newspapers and reference books that are credible, reputable resources. MARVEL is funded by the Maine Legislature, the University of Maine, the PUC-supervised Maine Telecommunications Education Access Fund, and Colby, Bates, and Bowdoin colleges. Annual decisions on purchases are made by a committee from Maine InfoNet, the Maine State Library, and the University of Maine. During the reporting period a new service called OneSearch was added to the MARVEL system that created a single search box that retrieves content in a unified result list from all of the individual databases in MARVEL. 3. URSUS: This consortial automated library system serves the University of Maine System libraries, plus the Maine State Library, Bangor Public Library, Maine Law

Project Director:

James Jackson Sanborn

Email:

james.jacksonsanborn@maine.edu

Cash Match:

\$127,034

Total Cost:

\$223,755

State Goal:

1. Partnering for expansion of library resources & services

IMLS Secondary Performance Category:

Provide tools for the future

Secondary Users:**Secondary Services:**

Digitization, Integrated library systems, Virtual union catalogue

End Date:

9/30/2010

Partnership? OBE-Related?

and Legislative Reference Library and Maine State Archives. 4. Minerva: Minerva is a statewide, integrated library system started by the Maine InfoNet Project and is maintained cooperatively by participating libraries in association with the Maine State Library. Libraries apply for membership and pay \$3,750 annually. 5. SOLAR: Libraries not using other compatible library automation system can participate in the MaineCat Statewide Catalog by contributing library holding records to the SOLAR database. 6. Download Library: In the fall of 2008, Maine InfoNet implemented a project providing online access to downloadable audiobooks called the Maine InfoNet Download Library. In the fall of 2010 the project expanded to include downloadable eBooks for use on portable devices. The Patrons of libraries joining this partnership are able to checkout downloadable digital content via the Internet utilizing state-of-the-art digital copyright protection technologies for free, 24/7, from a statewide collection of audio books and eBooks and transfer these to mobile devices such as personal media players (such as iPods) and eBook readers (such as Kindles). For additional information regarding the project please see <http://www.maine.gov/infonet/digital/audio.shtml> LSTA funds for this project totals \$96,721. Staff salaries total for \$10,261 .3 FTE for work with this partner. Project costs of \$86,460 consist of shared contracted costs with the University of Maine for the Maine InfoNet director's salary and for a payroll services contract for a part-time cataloger.

Project Outputs:

MAINECAT: The more than 8.8 million items in MaineCat represent the holdings of 106 libraries. 4.2 million unique titles are listed in the MaineCat online catalog. During the reporting period, 67,721 items were borrowed via the MaineCat interlibrary loan requesting system. MARVEL: MARVEL is comprised of 57 research indexes and databases each with their own search interface and with the common OneSearch interface. Statistics for the reporting Period years: Total Logins equaled 1,013,267 user sessions with a total of 6.5 million searches performed URSUS: 16 individual libraries belong to the URSUS network. 4.3 million items are listed in the URSUS online catalog. During the reporting period, 688,938 items were checked out or renewed using the URSUS system, of those, 73,418 items were borrowed between URSUS libraries, via the URSUS interlibrary loan requesting system. MINERVA: 58 libraries belong to the Minerva library management system (LMS). 2.8 million items are listed in the MINERVA online catalog. During the reporting period, 4.5 million items were checked out or renewed using the MINERVA system - of those 448,726 items were shared between libraries via the MINERVA interlibrary loan requesting system. SOLAR: 31 libraries contributed 285,583 records to MaineCat using the SOLAR system. During the reporting period 14,413 items were borrowed using the SOLAR interlibrary loan requesting system. Downloadable Books: 167 libraries statewide representing academic, public, and school libraries have joined this partnership since its inception The collection now includes 2869 eBooks and audiobooks. The total circulation for the reporting period consists of 92,249 checkouts.

Project Outcomes:

MaineCat: MaineCat provides the most comprehensive, searchable database of library materials available statewide throughout Maine. Library members search across all of the holdings and can request materials that will be delivered to their local library, often within just a few days. Depending on their library affiliations, many patrons can request items directly using their service, while all others are able to make requests mediated by their local libraries. MARVEL: MARVEL provides a wealth of research information to every citizen of the State of Maine through the online collection of databases and research indexes. Users connect to the MARVEL databases from their libraries, workplaces and homes. URSUS: URSUS provides online searching, borrowing, and requesting for all of the University of Maine System Libraries as well as Bangor Public Library and the Maine State Library. Patrons are able to search and directly request materials from other URSUS and MaineCat libraries and receive those items delivered to their local library in a matter of days. MINERVA: MINERVA provides online searching, borrowing, and requesting for 60 libraries across the state. Patrons are able to search and directly request materials from other MINERVA and MaineCat libraries and receive those items delivered to their local library in a matter of days. SOLAR: SOLAR provides mediated borrowing and requesting to the materials located in MaineCat to the patrons of member libraries. Items can be requested with the help of librarians and are delivered to the patrons at their local library within a matter of days. Download Library: This program allows any library in Maine that

chooses to participate to give its patrons access to a large digital collection. This service would not otherwise be fiscally possible for many small libraries. This collaboration will also benefit larger libraries since each library will not have to contract for basic set up and pay the annual maintenance fees.

Other Results:

The growth of Maine InfoNet's Download Library is significant. Growth from last year's report includes the introduction of e-books. The number of libraries participating increased 13% from 148 to 167. More significant was the increase in circulation and collection size. The collection size increased 59% from 1,807 to 2,869 and circulation figures increased 150% from 36,888 to 92,249. This is a growing service for Maine InfoNet and even the smallest libraries are allocating funds to participate. The membership fees are on a sliding scale based on population served so it is an affordable service for even the smallest of libraries.

Anecdotal Info:

Exemplary Reason:

This is an exemplary example of collaboration among various types of libraries. The University of Maine and the Maine State Library have a memo of understanding that allows joint hiring, supervision, and salary responsibility for the Administrative Director of Maine InfoNet. A 12-member Executive Board representing the types of libraries in Maine InfoNet meets monthly with the Administrative Director. Private colleges, community colleges, school libraries, special libraries and public libraries representatives plus the University of Maine IT CEO and the State of Maine OIT (Office of Information Technology) Director serves on this Board. It is a remarkable bringing together of various types of libraries for the common good of meeting the needs of Maine library patrons. This collaboration enables all Maine libraries, public, academic, school, and special access to statewide services. Maine InfoNet has provides Maine public libraries easy authentication to the LearningExpress Library obtained with BTOP funds. This saves money and staff time for both the Maine State Library, public libraries and Maine citizens.

Project Code:	2010-ME-41404
Project Title:	Project Number:
Summer Reading Programs	6
Library Name:	Project Director:
Maine State Library	James Roy
Phone Number:	Email:
207-287-5650	jroy@mestate.lib.me.us
Library Building:	
Maine State Library	
LSTA Funds Expended:	Cash Match:
\$11,220	\$3,043
In Kind Contributions:	Total Cost:
\$	\$14,263
Number of Persons Served:	
1,080	
LSTA Purpose:	State Goal:
Services for lifelong learning	1. Partnering for expansion of library resources & services
IMLS Primary Performance Category:	IMLS Secondary Performance Category:
Strengthen families and children	Enhance a lifetime of learning opportunities
Primary Users:	Secondary Users:
Children, Young adults and teens	Disadvantaged children

Primary Services:

Education-Related Services for Children and Teens

Secondary Services:

Summer reading programs

Start Date:

10/1/2009

End Date:

9/30/2011

Statewide?

Partnership?

Exemplary?

OBE-Related?

Project Purpose:

The purpose of the Summer Programs is to encourage children to enjoy reading during the summer, to discover some of the many wonderful children's books available, and to help create healthy, lifelong learning habits in young people. All Maine children can join a reading program at their community's participating public library or school library through the state-wide Collaborative Summer Library Program (CSLP) or through the Maine State Library's Outreach Programs (Books by Mail, Talking Books/Large Print). A variety of research projects has demonstrated that participation in summer reading programs helps cut down on the phenomenon of summer reading loss, where critical skills are diminished through lack of use.

Project Activities/Methods:

For the summer of 2011 the Collaborative Summer Reading Program (CSLP) program (theme "One World, Many Stories @ your library") was co-sponsored by the Maine Library Association's Youth Services Section (MLA/YSS). MLA provided publicity about the program to the state's libraries. MLA/YSS acted as the fiscal agent for libraries wishing to purchase the \$12 summer reading manual. Outreach Services of the Maine State Library provided delivery service for the manuals. Outreach Services also provided summer reading materials to children who participate in any of the three Outreach Services programs (Books by Mail, Talking Books and Large Print Books). A one page informational letter including a registration form was mailed to all program participants in May 2011. LSTA funds for this project totals \$11,220. Staff salaries total \$ 11,171 for .25 FTE on this project. Project costs of \$49 were for the mailing.

Project Outputs:

CSLP manuals were distributed via van delivery service or U.S. postal mail to 98 public libraries. A conservative estimate is that a minimum of ten children participated in the summer reading program at each of these libraries for a total of 980. 100 children participating in the Books by Mail program signed up for summer reading and 48 completed the program by reading five books and submitting these titles to MSL/OS. 2 Large Print/Talking Books child participants registered and all completed the program. Children not served by local libraries or in areas served by very small libraries with limited staff and hours have the opportunity to participate in a summer reading program with thoughtfully developed themes, graphics, and programming ideas. For other outcomes, please see the anecdotal information below.

Project Outcomes:

The Pittsfield Public Library, looking to broaden the reading horizons of its patrons, introduced a Summer Reading Challenge for people of all ages. In the six-week challenge children, teenagers and adults were invited to give it a try, with the library focusing on a different genre every week. Rather than asking them to read 10 books this summer or 50 books this summer, the library asked them to read as much as they want, but to read at least five of different genres. Each summer the Portland Sea Dogs minor league baseball team offers free tickets to libraries for Summer Reading participants who reach their goals. Libraries in Maine submit requests to receive free ticket vouchers for a game at Hadlock Field to hand out to any child that participates in their summer reading program to help encourage reading. As part of the Youth Summer Reading Program, 1 3/4 Reading in Portland, the Portland Public Library teamed up with METRO Bus and South Portland Bus Service to offer children and teens, 18 and younger, a FREE ticket to ride when they borrow a book at any of PPL's locations, June through August. Additionally, METRO & PPL distributed a bookmark featuring six locations in Portland that readers can visit via bus as part of our Summer Reading Program.

Other Results:**Anecdotal Info:****Exemplary Reason:**

Project Code:	2010-ME-41407
Project Title:	Project Number:
Talking Books Plus (Large Print, Talking Books, and Descriptive Videos)	7
Library Name:	Project Director:
Maine State Library	Christopher Boynton
Phone Number:	Email:
207-287-5650	chris.boynton@maine.gov
Library Building:	
Maine State Library	
LSTA Funds Expended:	Cash Match:
\$312,131	\$50,476
In Kind Contributions:	Total Cost:
\$	\$362,607
Number of Persons Served:	
3,156	
LSTA Purpose:	State Goal:
Services to persons having difficulty using libraries	1. Partnering for expansion of library resources & services
IMLS Primary Performance Category:	IMLS Secondary Performance Category:
Provide access to information, resources and ideas	Enhance a lifetime of learning opportunities
Primary Users:	Secondary Users:
Adults, Children, People with special needs	Disadvantaged children, Blind and visually-impaired persons
Primary Services:	Secondary Services:
Education-Related Services for Children and Teens, Information Access and Services, Outreach Services	Summer reading programs, Reference services, Special needs services
Start Date:	End Date:
10/1/2009	9/30/2010
Statewide? <input checked="" type="checkbox"/>	Partnership? <input type="checkbox"/>
Exemplary? <input type="checkbox"/>	OBE-Related? <input type="checkbox"/>
Project Purpose:	
The Talking Books Plus program includes these components: 1. Large Print Books. The program purpose is to directly or through public libraries meet the informational and recreational needs of residents of Maine who are certified as being blind, visually impaired, or physically handicapped. 2. Talking Books and Descriptive Video. The program purpose is to act as Maine's regional library system for the National Library Services for the Blind and Physically Handicapped (NLS) providing talking books statewide. This program equalizes services statewide to the blind and physically handicapped. Outreach Services of MSL also provides descriptive videos to individually enrolled patrons. 3. Recording of Maine materials not recorded by the Library of Congress.	
Project Activities/Methods:	

A patron handbook explaining the Talking Books Plus program is automatically distributed to all newly enrolled patrons. Each new registrant is contacted by phone and helped through the registration process. New patrons are asked about the number of books they would like to receive at one time; if they would like books automatically selected or not; and if they would like to be able to request books online. A summer reading program is offered to all juvenile patrons. The Coordinator of Outreach Services provides liaison functions with the National Library Service. Publicity and promotional activities continue in an effort to reach more readers. NLS has a national radio ad that provides an 800 number with contact information for the nearest NLS regional library. Outreach Services distributes NLS and locally produced brochures and bookmarks, and displays in collaboration with other Maine State Library activities. Outreach Services also attends the Common Ground Fair (a huge three day country fair that draws over 50,000 people and has a special area reserved for community action agencies). The Outreach Services director provided displays and spoke at ten Elder Fairs. Business and community groups are invited to display at these fairs aimed at providing knowledge of services for senior citizens. He is also the representative for AIM/NIMAS - Accessible Instructional Materials (Maine-based) and National Instructional Materials Accessibility Standard (NIMAS). This is a program designed to obtain textbooks and classroom materials for K-12 students with disabilities. The Director continues to serve on the Vocational Rehabilitation Council for the State of Maine Division for the Blind. He is also the Secretary of the Consortium of User Libraries (CUL) - a national organization. Outreach Services continues to maintain a functional, Online Public Access Catalog (OPAC) through its participation in the CUL. The Outreach Services of the Maine State Library is piloting the CUL OPAC and remote, offsite hosting for the CUL circulation tool. Maine is the first state in the country to do this. LSTA funds for this project totals \$312,131. Staff salaries total \$258,630 for 2.3 FTEs and the project costs of \$53,502 consist of software, hosting of the web-based catalog and supplies.

Project Outputs:

60,854 talking books, 108 descriptive videos, 49,163 digital books and 8,254 large print books were distributed to individuals in the report period. Public libraries, schools and retirement homes received 2,910 talking books, 430 digital books, 3 descriptive videos, and 14,460 large print books. Materials sent to institutions may circulate to more than one patron. 546 new patrons enrolled in Talking Books Plus services during the report period for a total of 2,118 active patrons. If a patron is not active for a 12 month period, his or her record is deleted from enrolled status. 1038 active institutions receive materials via the Talking Books Plus program. Talking Book patrons downloaded 8,682 books and magazines from the BARD site.

Project Outcomes:

The informational and recreational reading needs of blind and visually impaired Maine residents are being met through this program. The new BARD program enables eligible patrons to download audiobooks via the MSL's Outreach website. Patrons using a digital machine can download digital books from the Internet to their computer. No more mail, no more returning books, and copies are always available. An instructional video with text transcript was developed to provide additional guidance and information on how the BARD program works. <http://www.maine.gov/msl/outreach/lbph/bard/bard.html>

Other Results:

Maine is a geographically large state with areas that are remote and sparsely settled. It is a relatively poor state whose local governments often struggle to support basic library services. The Talking Books Plus program offers materials state-wide that local libraries cannot begin to acquire or distribute. The anecdotal information below reflects the value of this program in enriching peoples' lives.

Anecdotal Info:

(Patron) very much enjoyed and was grateful for your program. / Please send my gratitude to your Talking Books staff. Their continual efficiency and courtesy keep the program invaluable. / Thank you so much for your wonderful program! / Thank you for all the years of enjoyment (patron) had listening to the Talking Books. / This service is a blessing for those with worsening visual programs. / This program has been wonderful for her since losing her sight... This program enabled her to keep her mind active for years. /

We thank you for the magnificent, thoughtful service. / So many thanks for how you enhance my life, my world, my vistas – I always have tapes, a working machine – magic on the new digital! / Love listening to the books. Wonderful program! / I have received the first book and have tried the new machine. It is amazing. I will look forward to doing more books on this marvelous little machine. / I am 85 years old and almost blind. This program means a great deal to me. Your dedication and devotion is greatly appreciated. / I want to thank you for the service you have provided to my mother. She enjoyed getting the large print books and reading them. / Thanks for sending the new player promptly! I cannot live without books! / Thank you for your kindness in keeping me supplied with (large print) books. They are a blessing to me, a 93 year old man living alone. / Thanks to everyone involved in this important program for the blind. / Many thanks to all of you who make talking books such a wonderful thing for me all year long. / Many thanks for your efforts and dedication. / Thank you for the great service! / I appreciate all the years that you have serviced me and hope to continue benefiting from this service. / This has been a very valuable and enjoyable service for Dad for many years. / I can't say enough times what a wonderful program this is for housebound, visually impaired people. / While she was able, (she) enjoyed many books and greatly appreciated the MSL service. / This is a wonderful service our state offers and I thank you very much. / (My mother) was very blessed to have access to your talking books. Each day, she was able to look forward to listening. Some of the books brought her great joy. Without them, each day would have been an even greater big hole, as the loss of her vision, on top of other difficulties, was a lot to bear. The talking book service is incredibly significant and wonderful. Additionally, the staff have always been generous in spirit, very gracious and kind. / Fascinating! It kept me company during long wakeful nights. Wish I could download into my own dull brain! The new player is perfect! So is your service! / His tapes were the center of the day for him and kept him from going out of his mind... / When I lost the ability to see well or read a regular book my world just about stopped, then someone knew about this service. Thank God. / I could not do very well each day without the digital books. I always get positive feedback from your staff and very prompt and helpful response. / (Patron) spent many hours listening to your tapes. She so appreciated every minute. / Thank you!! I appreciate all you and your staff do to provide me with material.

Exemplary Reason:

Project Code:	2010-ME-41406
Project Title:	Project Number:
Van Delivery System	8
Library Name:	Project Director:
Maine State Library	Dean Corner
Phone Number:	Email:
207-287-5600	dean.corner@maine.gov
Library Building:	
Maine State Library	
LSTA Funds Expended:	Cash Match:
\$35,516	\$214,662
In Kind Contributions:	Total Cost:
\$	\$250,178
Number of Persons Served:	
855,750	
LSTA Purpose:	State Goal:
Services for lifelong learning	1. Partnering for expansion of library resources & services
IMLS Primary Performance Category:	IMLS Secondary Performance Category:
Provide access to information, resources and ideas	Enhance a lifetime of learning opportunities

Primary Users:

Adults, Children, Statewide public

Primary Services:Information Access and Services,
Interlibrary Loan**Start Date:**

10/1/2009

Statewide? Exemplary? **Secondary Users:****Secondary Services:**Reference services, Document and materials
delivery, Resource sharing**End Date:**

9/30/2011

Partnership? OBE-Related? **Project Purpose:**

The Statewide Interlibrary Loan Van Delivery Service is a voluntary service where participating libraries use a courier to deliver library books and materials to facilitate interlibrary loan and resource sharing throughout the State of Maine.

Project Activities/Methods:

The Maine State Library issues an RFP and contracts with a courier to provide delivery of interlibrary loan materials for Maine libraries. All types of libraries - public, school, academic, special, and medical - are eligible to participate in this voluntary service. Each participating library pays a fee based upon the number of stops per week. All material must be contained in special totes. Freedom Xpress USA, Brewer, Maine, is the current courier; they also provide service for the URSUS consortium (University of Maine campuses, Bangor and Portland Public libraries, the Maine Law and Legislative Reference Library and the Maine State Library) as well as Bates, Bowdoin and Colby Colleges. Open enrollment periods to join the van delivery system are in May and November. Libraries submit an online form to request joining the ILL van delivery service. This form may be found at: <http://www.maine.gov/msl/libs/interlib/join.htm> Libraries choose the days of the week they want pick up (Mon, Tues, Wed, Thurs, and/or Fri) and provide their library hours. Filling in and submitting this form constitutes a six month commitment to the delivery service. There is an online form for questions related to billing as well as an "edit van delivery information form". Yearly Rate by Number of Stops per Week -- One Stop: \$780.00 Two Stops: \$1560.00 Three Stops: \$2340.00 Four Stops: \$3120.00 Five Stops: \$3900.00 Libraries receive a bill from the Maine State Library at the beginning of each quarter (Jul-Sept; Oct-Dec; Jan-Mar; Apr-June). The bill credits libraries for official State of Maine holidays. If a library's delivery is skipped or a library is not able to receive a delivery due to weather, etc., those credits appear on the following quarter's bill. LSTA funds for this project totals \$35,516. Project costs of \$30,386 was for van delivery service for libraries. Balance of \$5130 was for staff time devoted to this project.

Project Outputs:

154 Maine libraries currently participate in the van delivery system. Approximately 1,180,000 items moved between libraries in 2010. From July 2010 – June 2011 there were a total of 14,127 stops made by the van delivery service to participating libraries. In 2010 the Maine State Library used more federal money to sustain van delivery due to problems sustaining service in Maine under the existing contract.

Project Outcomes:

Interlibrary loans are processed more quickly (as the material is placed in totes rather than being packaged for U.S. mail). The materials reach the requesting library in as few as one or two days rather than up to a week or more, which was often the case when the U.S. postal system was used. Libraries are saving significant money in postage as using the van delivery service not only requires less staff time and provides faster delivery, but is also less expensive than U.S. postage for most libraries (i.e. those that do any amount of ILL). Even with the increase cost of van delivery due to rising gas prices last year the van delivery service was the most cost effective means for libraries to send and receive ILL items. Using the 2010 Annual Report statistics and an average cost of \$2.41 for shipping through USPS the average savings for 27 small libraries participating in 1 day service was over \$1200 per library for the year. Cost savings for these libraries ranged from \$116 to just over \$6,000 – depending on how many items were sent and received.

Other Results:

Librarians love the speed and convenience of this service. Patrons are delighted to receive material so quickly. ILL's can be requested on-line directly by patrons. They do not need to go through their home libraries thus saving time and money, and materials are received more quickly. As stated in the 2009 LSTA report, the Maine State Library worked on developing legislation to fund van delivery. Based upon recommendation by legislators and the Maine Library Commission on March 2011, LD 1033, "An Act to Support Resource Sharing among Maine Libraries", was submitted requesting \$100,000 of General Fund money to provide funding to support weekly van delivery. This funding would begin in fiscal year 2012-13 to help defray the cost of sending and returning items through interlibrary loan to public libraries across the State that participated in the van delivery service in fiscal years 2009-10 and 2010-11. On 6/29/2011 it was passed by the House and Senate. It has been held by the Governor since 7/8/2011. The Governor must either sign and pass it or veto it by January 7. If no action is taken it will automatically become law. The importance of resource sharing between libraries large and small and between urban, suburban, and rural areas is a crucial piece of the interconnectedness of libraries of all types in Maine.

Anecdotal Info:

Exemplary Reason:
