

8-1-1993

# Maine Department of Conservation Employee News and Information Bulletin, August 1993

Maine Department of Conservation

Follow this and additional works at: [https://digitalmaine.com/conservation\\_newsletters](https://digitalmaine.com/conservation_newsletters)

---

## Recommended Citation

Maine Department of Conservation, "Maine Department of Conservation Employee News and Information Bulletin, August 1993" (1993). *Conservation Newsletters*. 45.  
[https://digitalmaine.com/conservation\\_newsletters/45](https://digitalmaine.com/conservation_newsletters/45)

This Text is brought to you for free and open access by the Agriculture, Conservation and Forestry at Digital Maine. It has been accepted for inclusion in Conservation Newsletters by an authorized administrator of Digital Maine. For more information, please contact [statedocs@maine.gov](mailto:statedocs@maine.gov).



# Maine Department of Conservation Employee News and Information August 1993

## BULLETIN

FORESTRY

GEOLOGY

LAND USE REGULATION

PARKS AND RECREATION

PUBLIC LANDS

### Commissioner's Column

As Maine state government embarks on implementing Total Quality Management (TQM), I wanted to take the opportunity to tell you about the process which we will all be involved with soon.

TQM ensures that "products" meet or exceed customer expectations by empowering employees closest to a process to continuously improve their work process. Empowered employees working in a supportive, creative TQM atmosphere have authority and responsibility to make decisions and learn from mistakes.

A state-wide TQM council called ME Quality Management Council (MQMC) representing all cabinet agencies (Ed and I represent the DOC), the legislature and various independent agencies has been created to start this process in Maine.

The council's role is to provide direction, vision, goals and objectives for all of state government. The council will also identify issues or problems which affect many or all of the council members and set a process in place to address them. The method for solving problems is through "Process-Action Teams" (PATs).

These teams of "stakeholders" will be established to improve work products and processes. Anyone involved with or affected by the problem or product may be a stakeholder, including other employees, private citizens, legislators, contractors or municipalities.

Since customer satisfaction is central to achieving TQM, knowing who your customers are is critical. You can easily identify your own customers by thinking about the people who directly receive your "products."

The MQMC has initiated two pilot projects: the \$1200 contract process; and return to work after a workers' compensation claim. Karen Michaud, business manager, is on the \$1200 contract group and is receiving training in TQM tools.

The department has started TQM training and will try to establish a council soon. Our goal is to emulate the state-wide council at the department level and eventually bring the process to bureaus and divisions. This will take some time, but we are eager to provide as much training and information as possible to interested employees.

Your interest in TQM is appreciated, and your questions or suggestions are welcome.

**Carol Michel**, Deputy Commissioner and DOC TQM Coordinator

### Conservation Notes

**Helen Blakemore Camp**, who is credited with the discovery of many of the historic artifacts at Colonial Pemaquid State Historic Site, passed away July 6, 1993. Helen began an archeological dig at the Bristol site in 1965 and was still a member of the park staff at the time of her death. She was the author of two books on the site, and co-wrote another book that will soon be published. Her contributions to the development of the historic site are immeasurable, and she will be sadly missed.

Fire Control Supervisor **Tom Parent** presented the USDA Forest Service Bronze Smokey Award for outstanding contributions to forest fire prevention to **Susan Benson**, WGME-TV community affairs director. The award is the highest made for contributions by non-forest fire professionals according to Forest Ranger **Jim Downey**.

The draft 10-year management plan for BPL's Cutler unit was well received at a public hearing in Cutler according to **Henry Whittemore**, BPL chief planner. The Cutler property was acquired through the Land for Maine's Future program.

Two visitors to Birch Point Beach State Park recently had an experience they will never forget and hope to never repeat. The Virginia tourists left their tote bag filled with all their vacation money, credit cards and a valuable camera at the beach. Park Ranger **Franz Spiegel** found the bag and turned it over to BPR's regional office. The tourists happily continued their Maine vacation after being reunited with their possessions.

This summer's most unusual state park story might be at Swan Lake State Park. Park manager **Julie Flanagan** reports that a youth waits until the park control station closes one-hour before sunset, and then, according to early evening visitors, steps out and collects fees. Julie says that park security has been increased and that visitors are being made aware that fees are collected only by uniformed staff.

Northern Forest Lands Coordinator **Don Mansius** recently participated in training about citizen participation tools for getting controversial projects implemented. Education administrators, utilities public relations

personnel, utility regulators and other project managers attended the four-day program called "Systematic Development of Informed Consent."

In spite of wet weather, the Celebration of the Accessible Path was held in July at Wolfe's Neck Woods State Park. The hardy participants stayed with the tour of the park's special features through two downpours. While hoping for a beautiful day, guest speaker **Alice Conway** of Alpha One explained, "This may be better. It's good for people to see that the path is still passable under the worst conditions." Park staff **Andy Hutchinson, Pat Bailey, Bryan Kalleberg, Lari Bishop and Kim Newton** offered this program to call attention to the availability of the accessible path, refurbished by park staff with the help of MMC crews, the USM CCCM team and Youth Alternatives volunteers.

Fire Support Supervisor **Harry Doughty** used his forest fire emergency management skills to assist flood victims in the Davenport, Iowa area as a Federal Emergency Management Agency representative.

"Running a park is like being in charge of a special jewel," according to **Gordon Bell**. Gordon's quote appears in a recent "Courier Gazette" feature article on the Camden Hills State Park manager.

Popham Beach and Reid State Parks are providing good homes for two of Maine's endangered species. With eight pairs of piping plovers on the beach, Popham Manager **Ben Kreilton** and his staff are protecting about one-fourth of the state's piping plovers. Reid has one of only two least tern colonies in the state, plus two piping plover nests. In May, Manager **John Cooke** helped train the SERVE/ Maine volunteers that monitor the birds and interpret their activities for park visitors. Staff members at both parks cooperate with the Maine Audubon Society and MDIF&W's Endangered Species Program to protect the birds. It is a credit to the department that these parks are succeeding in protecting such endangered species while providing access to such popular recreation areas.

Regional Forest Ranger **Dave Wight** and Smokey Bear (**Roger Stanley**) helped the muscular



dystrophy organization in July as participants in the World's Largest Canoe Regatta.

**Woody Thompson**, MGS geologist, participated in a July press conference held by "Intergalactic Mining" at the site of their spectacular amethyst discovery on Deer Hill in Stow. Woody led a caravan of TV and newspaper reporters to the mine and answered questions about the geology of the deposit and its economic significance. The value of the find is conservatively estimated to exceed \$100,000. Woody will submit an article on the discovery to "Rocks and Minerals" magazine.

Moose have returned to Moose Point State Park, according to Manager **Shirley Clark**, along with a sunbathing seal that has become a regular visitor. "You can see a loon almost anytime during open water at Lake St. George," reports Manager **Mick Rogers**. September is the time for hawk migrations at Camden Hills and Bradbury Mountain State Parks, report **Gordon and Dan Bell**. **Andy Haskell** and **Bob Hunt** advise caution when watching the moose, deer and bear in and around Grafton Notch and Rangeley Lake State Parks. Historic sites have lots of wildlife, too, according to **Brian Murray** and **Terry Cole**. And you can see everything from salamanders to whales in the northeast region, according to Managers **Scott Thompson**, **Stuart Wagner**, **Frank Appleby**, **Phil Farr** and **Leland Griffin**. This information - and much more - came to light in response to a call for watchable wildlife sites to be included in a new MDIF&W guide.

**Caroline Elliot**, of the Land Use Regulation Commission Planning Division, participated in a panel discussion on local and regional planning issues during the St. John River 2000 - International Conference at the University of Maine at Fort Kent.

Visitors to Mt. Blue State Park will soon get more out of a hike around Center Hill. Manager **Bruce Farnham** has been working with volunteers from the Western Maine Audubon Society to produce a self-guiding booklet for the trail. At Colonial Pemaquid, **Brian Murray** and **Tami Bill**, are working on a bird list with a historical twist in response to visitor interest in Pemaquid's birds. At Holbrook Island Sanctuary, **Phil Farr** is offering a very active and well-publicized schedule of guided walks, led by a scholarship recipient, local volunteers, and visiting experts.

**Woody Thompson** and **Tom Weddle** have been assisting in

geologic interpretation of the Maine State Museum's dig for mammoths in Scarborough.

**Tom Cieslinski**, BPR's chief planner, reports that a new set of 10 color maps depicting public and private non-profit recreation and conservation lands is now available from him at Harlow, or from the State Planning Office. Sorry, the maps must be picked up - they cannot be mailed.

**John Titus**, **Mick Rogers**, **Kevin Marston** and **David Hilpin** of BPR, and **John Leavitt** and **Kendall Knowles** of Forestry, recently completed an American Red Cross Emergency Water Safety Course at the YMCA Camp of Maine. Participants were required to demonstrate deep water lifesaving skills, search and rescue techniques, and their ability to handle injuries. The course also included a safety presentation on low-head dams, river currents and ice safety.

**Phil Farr**, manager of Holbrook Island Sanctuary, has recently received a letter of appreciation from George Stevens Academy Scholarship Committee for his support and guidance for this year's winner of the Holbrook Island Sanctuary Trust Scholarship.

BPR sent 45 employees to this year's Ranger Academy. Material was presented on blood-borne pathogens, emergency operating procedures, maintenance and safety, and sexual harassment. This year's academy was geared towards minimum training requirements in these and other areas.

**Dick Coffin**, **Ron Cyr** and **Chip Edgecomb** have joined the Boating Facilities Division. Projects formerly designed by consultants will now be completed by the expanded staff. Boat access sites on the Penobscot River (Rt. 2) in Milford, and at Long Lake in Princeton, have been planned and designed by the division. Contractors are expected to complete work at the sites this month. **Ron Yates** is finishing up the Princeton project while **Larry Oberlander**, project resident, is on military leave. **Dick Coffin** is finishing his first boat access construction job as project resident at Milford.

A "Field Office for the Day" was held at the Albany Town Hall and at Grand Lake Stream Plantation as part of LURC's ongoing public outreach program. Similar programs, including one tomorrow at West Forks Plantation, will continue throughout the summer and fall in an effort to bring state government to the people.

Participating are: **Gloria Allen**, **Charles Corliss**, **Michael Day**, **Scott Foster**, **Fred Griffith**, **James Jacobsen**, **Roger Johnstone**, **William Johnston**, **Bob McKee**, **Donna McLaughlin**, and **David Mercier**.

Land Use Regulation Commission staff will be in Greenville on August 21 to participate in Forestry Heritage Days where they will host an open house at LURC's Greenville field office and co-host an informational booth with the Maine Forest Service.

Maine Conservation Corps (MCC) and College Conservation Corps of Maine (CCCM) teams are at work at 19 sites across the state.

1993 summer projects involving DOC agencies include:

- **Bradbury Mt. & Wolfe's Neck Woods State Parks** - MCC is upgrading a handicapped accessible trail and developing a new cross country ski trail.
- **Mt. Blue State Park** - An MCC team and CCCM intern are rehabilitating trails and scenic vistas in the park.
- **Mt. Kineo** - A residential MCC team is improving hiking trails and campsites on BPR land at Mt. Kineo.
- **West Branch Penobscot Corridor & Allagash Wilderness Waterway** - A residential CCCM team is improving access points, stabilizing shorelines and renovating BPR campsites.
- **Little Squaw** - The MCC team is rehabilitating and improving existing trails for the Bureau of Public Lands.
- **Donnell Pond Management Unit** - A residential CCCM team is developing new trails on Schoodic and Black Mts. for BPL.
- CCCM interns are also working at Lake St. George and Lily Bay State Parks.

Over 90 young people are working on MCC and CCCM conservation projects this summer. Eighteen CCCM corpsmembers will continue to perform conservation service projects while attending Unity College this fall.

If you are interested in a CCCM project, please contact **Dave Gerkens** at 287-6107.

#### **Promoted...**

- **Doug Wheeler** to Account I, Administrative Services

#### **Retired...**

- **Dalton Kirk**, Reid State Park manager, after 40 years of service
- District Forest Ranger **Don Copeland** after more than 25 years of service
- **Hazel Light** of Administrative Services and Public Safety

#### **Resigned...**

- **Sheila Elliot**, MFS clerk typist at Bolton Hill