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# Data Warehouse Collection Initiative. Bureau of Motor Vehicles Use and Revenue Report, 2017

Maine Revenue Services

Maine Department of Administrative and Financial Services

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Maine Revenue Services and Maine Department of Administrative and Financial Services, "Data Warehouse Collection Initiative. Bureau of Motor Vehicles Use and Revenue Report, 2017" (2017). *Revenue Services (Taxes) Documents*. 18. https://digitalmaine.com/mrs\_docs/18

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PAUL R. LEPAGE GOVERNOR STATE OF MAINE MAINE REVENUE SERVICES 24 STATE HOUSE STATION AUGUSTA, MAINE 04333-0024 ADMINISTRATIVE & FINANCIAL SERVICES

RICHARD W. ROSEN COMMISSIONER

MAINE REVENUE SERVICES

JEROME D. GERARD EXECUTIVE DIRECTOR

January 5, 2017

Senator Ronald Collins, Chair Representative Andrew McLean, Chair Joint Standing Committee on Transportation

Senator Dana Dow, Chair Representative Ryan Tipping, Chair Joint Standing Committee on Taxation 100 State House Station Augusta, ME 04333

Dear Co-Chairs:

Pursuant to PL Law 2009, Chapter 213, Part TTTT, I have enclosed herewith the report regarding the use of Bureau of Motor Vehicle information and corresponding revenue of the Maine Revenue Services' data warehouse collection initiative. Please feel free to contact me if you have any questions about this report.

Sincerely,

Jerome D. Gerard

dc:

Members of the Joint Standing Committee on Taxation Members of the Joint Standing Committee on Transportation Aaron Chadbourne, Senior Policy Advisor, Office of the Governor John Butera, Senior Policy Advisor, Office of the Governor Richard W. Rosen, DAFS Commissioner Robert Weaver, DAFS Legislative Coordinator



# <u>Maine Revenue Services</u> <u>Data Warehouse Collection Initiative</u> <u>Bureau of Motor Vehicles Use and Revenue Report</u>

A Report Prepared for the Joint Standing Committees on Transportation and Taxation Pursuant to PL 2009, C. 213, Part TTTT

Department of Administrative and Financial Services Maine Revenue Services

January 5, 2017

Jerome D. Gerard **State Tax Assessor** 

#### Annual Data Report for the Bureau of Motor Vehicles and Maine Revenue Services

#### Submitted to the Joint Standing Committee on Transportation and the Joint Standing Committee on Taxation

#### January 5, 2017

#### Overview

Maine Revenue Services (MRS) is engaged in a project to discover additional revenue through the Data Warehouse Collection Initiative (DWCI). MRS has contracted with Revenue Solutions Inc. (RSI) to develop the data warehouse and discover new individual income tax non-filer leads. RSI utilizes its Portfolio Warehouse<sup>®</sup> product (formerly called Discover Tax<sup>®</sup> or "DTAX") to identify individuals with Maine-sourced income who have not filed Maine individual income tax returns.

Driver's license and motor vehicle registration information from Maine's BMV is loaded into Portfolio Warehouse<sup>®</sup> to assist the MRS Tax Compliance Unit (TCU) in determining residency. The BMV data also helps to provide more accurate taxpayer address information. With the information accumulated from BMV and other data sources, TCU is able to generate notices for the new-found taxpayers and send them to the most accurate addresses, thus generating significant savings in the annual postal cost of this project.

MRS receives updated files from BMV on a quarterly basis (on the first day of the quarter).

#### Security of data

BMV creates one file for driver's license data and another file for vehicle registration data on a quarterly schedule. These files do not include social security numbers. BMV places the files in an FTP folder, which MRS logs into to retrieve the files. The files are downloaded to the secure DWCI server, which is protected by a unique firewall in addition to the State's existing firewall. Only authorized personnel have access to the server in order to perform these downloads. The raw data is loaded into an Oracle database that serves as the foundation for Portfolio Warehouse<sup>®</sup>.

In addition, Portfolio Warehouse<sup>®</sup> tracks each page that a user accesses; this is a key component of the system's auditing and user authentication security.

#### Timeline and usage of BMV data in DWCI

- Over the last year MRS received four quarterly uploads of current license and registration information.
- All potential non-filer populations are compared to the BMV data. The lack of a BMV match does not disqualify an individual but it does lower the individual in the selection hierarchy.

#### Revenue

From the inception of the DWCI project in FY 2010 through the end of November 2016, the overall project has generated revenues of \$55.1 million; about 29% of this figure is attributable to stopping erroneous refund claims, with the other 71% attributable to non-filer Compliance programs.

### AMENDMENT TO MEMORANDUM OF AGREEMENT Between State of Maine DEPARTMENT OF THE SECRETARY OF STATE And State of Maine MAINE REVENUE SERVICES Department of Administrative and Financial Services

#### 1. Purpose

This Amendment adds a provision to the Memorandum of Agreement ("Memorandum" or "MOA") originally entered into between the Maine Department of Administrative and Financial Services, Bureau of Revenue Services ("Maine Revenue Services," or "MRS") and the Maine Department of the Secretary of State ("the Secretary," or "SOS") on May 24, 2010, and amended by mutual agreement of the parties on June 1, 2012 and January 31, 2013. This Amendment adds a new data category to section 2 of the MOA in order to assist MRS in verifying dealer and purchaser information prior to making assessment determinations.

# 2. Additional Data to be Requested and Transferred or Made Accessible

Section 2 of the MOA is amended to add the following additional BMV title information access:

Viewable access to title documents maintained by the BMV.

#### 3. Duration

This Amendment to the MOA will commence upon signature and will continue until terminated by either party on 10 days' notice, or until amended upon mutual agreement of the parties.

All other terms and conditions of the original MOA dated May 24, 2010, and of the two prior Amendments, remain in full force and effect.

# 4. Signatories

Date:

The parties hereto have executed this Amendment to Memorandum of Agreement.

Depa	rtment of the Secretary of State		
	Bureau of Motor Vehicles	N	Laine Revenue Services
Signature:	tally Morneault	Signature:	from Dancel
Name:	Patty A. Morneault	Name:	JEROME GERARD
Title:	Deputy Secretary of State	Title:	EXEC. Dir.
Date:	11[13]14	Date:	11/10/14
	Maine Department of the		
	Secretary of State		
Signature:	touden		
Name:	MATTHEW DUNCT		
Title:	Secretary of STA	16	

Additional Signatory as to additional data restrictions listed in paragraph 5 of the original MOA:

3

Department of Administrative and Financial Services				
Signature:	the			
Name:	MICHMEL AUEN			
Title:	ASSOC. Comm for TAX BELLY			
Date:	1/14			

11/13/14