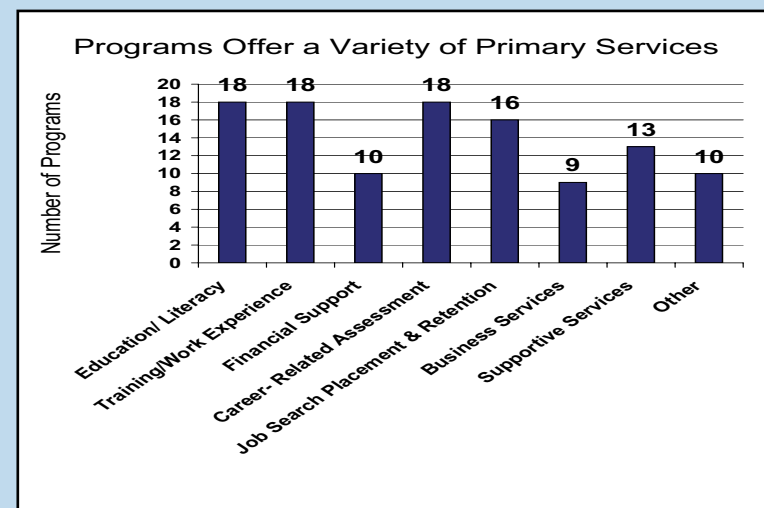


Services

- Programs work collaboratively to coordinate services in order to meet the needs of Maine employers and workers and to maximize resources
- Map shows major services provided, but not all



Providers

- Of the 22 programs, 17 of them are delivered by nonprofit organizations
- The growing nonprofit sector is lessening reliance on the state for delivery of services

Populations Served

- Programs are available to youth through senior citizens, providing opportunities for lifelong learning for all of Maine's workforce

Numbers Served

- Total number served in FY 2003-04 = 303,717 (this number may represent some duplication due to co-enrollment)
- Three-quarters of all people served in the system are through education programs

Gender

- While there is more balanced male-female representation in education programs, males make up a large majority of the people served in labor programs

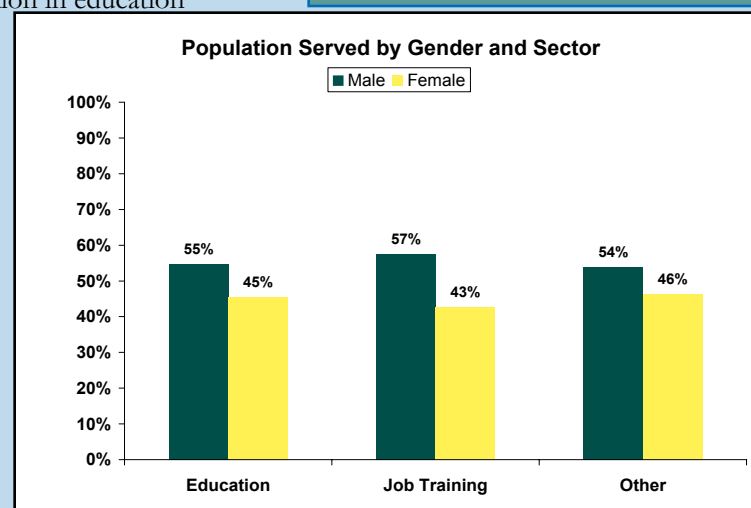
Service Points

- All services may be accessed statewide
- Maine expands its access to services through the use of technology, such as video conferencing services

The production of this document was made possible by the generous support of the John Merck Fund.

Next Job

Jeff lost his job as a papermaker and subsequently connected with his local CareerCenter to receive Trade Adjustment Assistance retraining funds. After some career exploration, he decided to pursue employment in the health care industry. To start out on his new career, he took some prerequisite courses through the University of Maine. Jeff then applied to, was accepted, and ultimately graduated with high honors from a radiation technology program at his regional community college. He is currently working at MidCoast Hospital as a radiography technician. Jeff plans to continue his education by enrolling in a nuclear medicine program.



Business Success Story

A team of certified workforce development consultants from the Lewiston CareerCenter recently conducted a workforce needs assessment with an Auburn-based manufacturer. The assessment identified numerous workforce-related issues faced by the company, and the team designed an Employer Service Strategy (ESS) to address them.

Finding appropriate labor was a key concern for this employer. The team discussed a variety of avenues for recruitment and training of new workers, as well as skill upgrades of existing workers. In the end, the ESS called for a variety of services to be coordinated through the Lewiston CareerCenter. These services included Trade Adjustment Assistance, veteran's services, apprenticeship, and adult education, as well as the services of Maine Manufacturing Extension Partnership and the Governor's Training Initiative.

The various service providers worked cooperatively behind the scenes to address business, worker and provider needs. These needs were met simultaneously through a coordinated approach triggered by the ESS. Coordinating workforce delivery services such as this serves Maine workers and businesses more effectively.

Background and Acknowledgements

This document was prepared by the Maine Development Foundation (MDF) for the Governor's Workforce Cabinet. MDF worked in conjunction with the Maine Jobs Council to produce this document. In addition, a task force comprised of representatives from agencies across the workforce development system helped guide its development.

Governor Baldacci formed the Workforce Cabinet in November 2003. It is chaired by the Commissioner of Labor and comprised of seven major state departments and agencies. The mission of the Workforce Cabinet is to promote greater coordination between education, workforce, and economic development. This document will be used to support the development of the Workforce Cabinet's strategic plan.

The Maine Jobs Council leads, advises, and manages the effort to create a world-class workforce development system in Maine. The Council leads by focusing on the big picture, by setting a tone of collaboration, and by educating policy-makers and the public. The Council advises by making recommendations to the Governor and Legislature. As the Statewide Workforce Investment Board, the Council manages by overseeing the implementation of workforce development programs.

MDF was created by the Legislature and the Governor in 1978 as a private, nonpartisan, nonprofit corporation with a broad mandate to promote Maine's economy. MDF empowers leaders, strengthens communities and guides public policy. MDF is funded by fee-for-service, private contributions, foundation grants, and state contracts.

The Maine Development Foundation and the Maine Jobs Council would like to express sincere appreciation to all of the people and organizations who generously provided data and guidance.

On the Web

This document is available at the website of the Maine Development Foundation. Please visit www.mdf.org.

MAINE DEVELOPMENT FOUNDATION

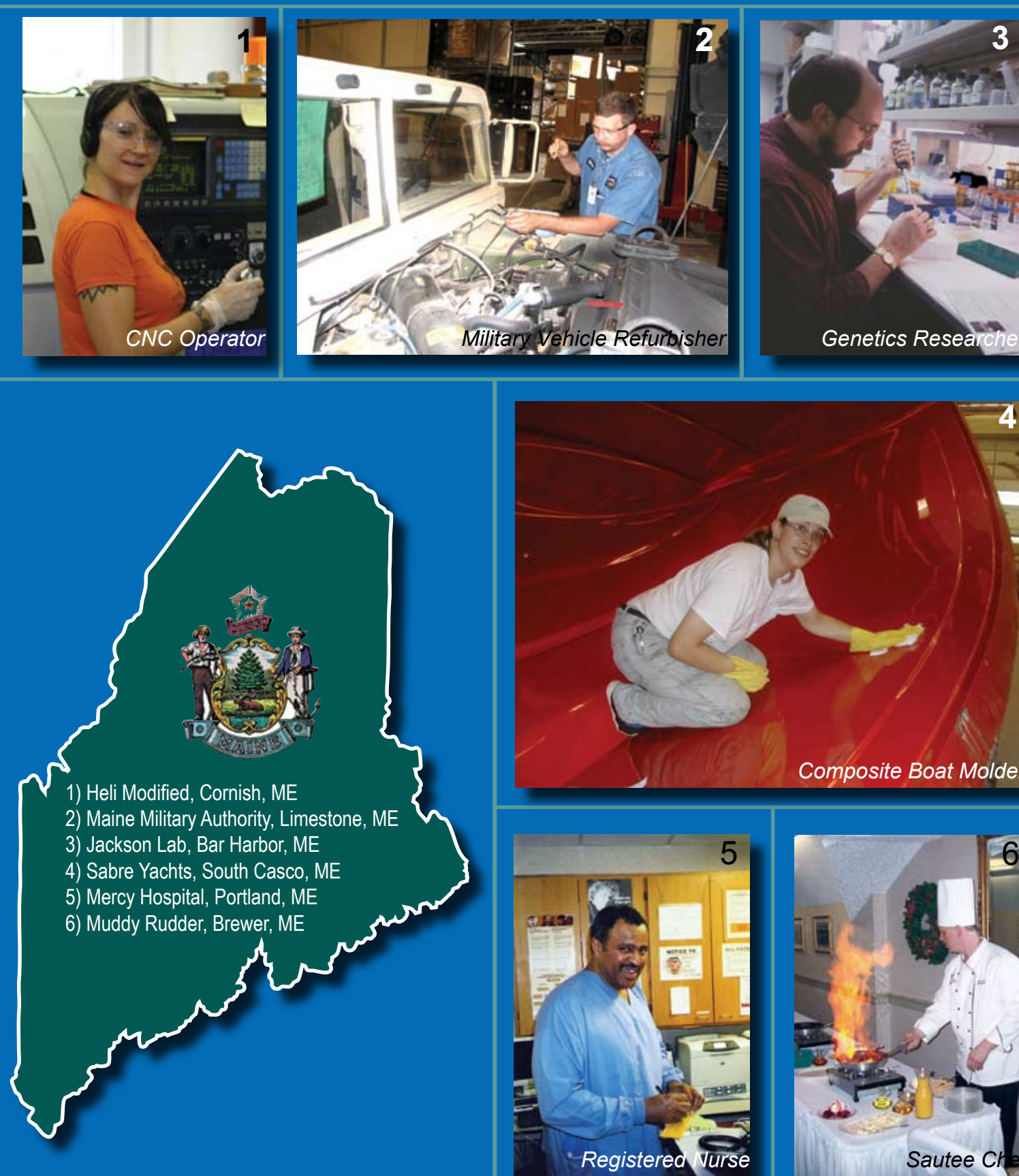
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Maine's Workforce Development System

A Guide to Education and Training Programs



First Job

Megan is a high school senior attending United Technologies Center (UTC), a Career and Technical Education school in Bangor. Through UTC, Megan is participating in a dual enrollment with the Community College System, which gives her course credit towards her high school diploma and her future college degree. In addition, she is registered in a Pre-Apprenticeship Program at a local automotive service center in Hampden. Through her dual enrollment, she is gaining academic and occupational skills. Furthermore, her pre-apprenticeship is allowing Megan to learn key employment competencies such as teamwork, safety, and problem-solving that will help her to secure her first job.

About this Document

The 21st century economy requires workers to make a commitment to lifelong learning - including pursuit of post-secondary education and training - in order to expand their opportunities for meaningful employment. Maine's workforce development system provides resources for learning and skill enhancement for Maine workers and employers.

This document provides a map of Maine's public sector investment in workforce development. It charts the institutions, agencies, programs, amounts of funding, populations served, types of services, providers, participants, and service access points within Maine's publicly funded workforce development system. This document does not include the significant investment of employers and unions in skills training. It also does not include Maine's investment in K-12 education, which is working to prepare all Maine students to be college, career and citizenship ready.

The picture presented here is a snapshot from the 2004 fiscal year. The programs listed represent most, but not all, of the workforce development programs in Maine. The data was provided by the workforce development agencies administering these programs, and the information is subject to change on a year-by-year basis.

It is important to recognize that this document represents an effort to raise awareness and understanding of workforce development in Maine, and to stimulate thought on improving it. It is not intended to provide a definitive statement, nor does it attempt to advance a policy agenda. It is meant for educational and discussion purposes only.

What follows are observations pertaining to the nine broad subcategories listed on the inside chart.

Classifications

The classifications of Education, Job Training and Other are meant to help the reader organize the information presented in the map. These categories are unofficial and serve as general interpretations.

Programs

- There are a multitude of programs delivered within the system
- Programs serve multiple populations
- Job Training programs represent the majority offered (64%)
- Unlike other programs that are marketed directly to workers, the Governor's Training Initiative, Maine Quality Centers, and Maine Manufacturing Extension Partnership are marketed to employers. Workers access these services through their employers

Funding

- Roughly \$570 million is invested in workforce development
- Education funding represents the large majority of the total funding (82%)
- Of the total funding, 34% comes from federal sources, 51% from state, and 15% from other
- The map shows public sector investment only

