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MAE News: Newsletter from the Office of Monitoring, Audit and Enforcement, Special Edition 2007

Maine Workers' Compensation Board

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MAE News-Special Bulletin

Newsletter from the Office of Monitoring, Audit and Enforcement
Maine Workers' Compensation Board

2007

Special Edition



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Maine Workers Compensation Board Issues New Performance Benchmarks for Claims Administration Effective 1/1/08

	New Benchmark	Old Benchmark
Filing of Lost Time First Reports of Injury	85%.	N/A
Initial Indemnity Payments	87%.	80%
Filing of Initial Memoranda of Payment	85%.	75%
Filing of Initial Indemnity Notices of Controversy	90%.	N/A

Background

On Tuesday August 14th, 2007, the Maine Workers' Compensation Board of Directors voted to implement new performance benchmarks on Initial Indemnity Payments, Initial Memoranda of Payments Filing, and Initial Indemnity Notices of Controversy Filing.

Paul Fortier, Deputy Director of Information Services and Jeffery Levesque, Monitoring Manager held a second meeting on September 14th, 2007 with representatives from Cannon Cochran Management Services, Inc., Bath Iron Works, Maine Employers' Mutual Insurance Company, Maine Health Care Association, Maine Motor Transport Association and Maine Municipal Association to identify technical issues in the Board's EDI reporting system that may prevent the timely filing of a claim.

The outcome of that meeting revealed there were no substantial technical issues at the Board impacting timely filing of First Reports.

On December 5, 2007, the Board of Directors voted to implement effective January 1, 2008, a new Performance Benchmark of 85% for the filing of First Reports of Injury.

The MWCB will continue to generate late filed First Reports of Injury penalty letters to insurers and employers.

Additional Training Session Scheduled

MAE staff will offer training sessions at the Portland Regional Office on Thursday April 24th, 2008 "Introductory Compliance" and Friday April 25th, 2008 "Advanced Compliance". Call or e-mail Anne Poulin for reservations and more information (207-287-7067 Anne.Poulin@maine.gov).